# **Case Study: Customers Trust Guardient for SOC 2 Readiness**

#### **Client Overview**

A mid-size SaaS provider serving defense and government contractors needed to achieve and maintain **SOC 2 Type II** compliance to expand into regulated markets.

While their internal team had security controls in place, they lacked continuous visibility and struggled with manual evidence collection ahead of annual audits.

## Challenge

The organization faced several recurring pain points:

- **Manual Evidence Gathering:** Weeks of pulling logs, screenshots, and reports each audit cycle.
- Siloed Security Tools: Separate monitoring systems with no unified control mapping.
- Reactive Posture: Compliance was treated as an annual project, not an ongoing state.

They needed a way to **automate readiness**, link controls to real-time data, and demonstrate continuous compliance throughout the year.

#### **Solution**

USX Cyber deployed **Guardient**, the unified **Security-Driven Compliance Platform**, to automate SOC 2 readiness and streamline control validation.

The implementation included:

- Continuous Control Monitoring: Sentry agent telemetry mapped to SOC 2 trust principles.
- **Automated Evidence Collection:** WatchDesk pulled logs, alerts, and configurations directly from Guardient.
- **Risk & Alert Correlation:** Reactor and OverWatch modules tied incidents to relevant SOC 2 controls.
- **Audit-Ready Dashboards:** Real-time reporting for auditors and executives no waiting, no scrambling.

Guardient turned what was once an annual scramble into an always-on compliance state.

#### **Results**

- **Continuous SOC 2 Readiness:** Every control monitored, every alert mapped, every artifact current.
- 90% Faster Audit Prep: From weeks of manual work to real-time auditor access.
- Unified Platform: All controls, alerts, and evidence centralized within Guardient.
- Reduced Risk Exposure: Continuous monitoring closed detection and reporting gaps.

### **Client Testimonial**

"With Guardient, SOC 2 isn't a once-a-year event—it's continuous. Every control, every alert, always audit-ready."

— CEO, Mid-Size SaaS Provider

## Why It Matters

SOC 2 readiness no longer needs to be reactive.

Guardient makes compliance a continuous operational outcome, not an annual burden.

- ♥ Continuous visibility
- ✓ Automated evidence
- ✓ Real-time audit readiness

Customers trust Guardient to keep them compliant, secure, and confident—all year long.

## **About USX Cyber**

**USX Cyber** delivers a **Security-Driven Compliance Platform** that unifies security operations, automation, and audit readiness. The **Guardient XDR ecosystem** brings together detection, response, and compliance mapping across frameworks like SOC 2, CMMC, and NIST—helping organizations stay secure and audit-ready, every day.